

COMPLAINT FORM



Date D M Y

Name and Surname

Address

Phone numer

E-mail

1. The administrator of your personal data is Wojas S.A., based in Nowy Targ, at ul. Szewska 8, 34-400 Nowy Targ, Poland("Administrator").
2. In the matter of your personal data you may contact the person responsible for the processing of personal data in WOJAS S.A., sending an e-mail to iod@wojas.pl.
3. Personal data shall be processed for the purpose of processing a complaint, which is a legal obligation incumbent on the Administrator (Article 6(1)(c) of the RODO).
4. The recipients of your personal data may be entities providing and maintaining the Administrator's IT infrastructure.
5. Your personal data will be stored for the duration of the complaint procedure, and after its termination will be stored for the period resulting from specific legal regulations.
6. You have the right to request access to your personal data, to request their rectification, to request their deletion, to request restriction of their processing and the right to data portability.
7. You have the right to lodge a complaint to the supervisory authority competent for the protection of personal data.
8. Provision of personal data is voluntary, although necessary to carry out the complaint process.
9. Based on your personal data, Wojas S.A. will not make automated decisions towards you, including decisions resulting from profiling.

Item name and type

Date of purchase

Qty

price

Proof of purchase (Receipt/Invoice)

Bank account number

Description of Quality issue

When and under what circumstances the defects were found

Signature

Complaint solution

(FILLED BY WOJAS S.A.)

Justification